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*Your
Heart*
Jeannette M. Giansanti
6315 Martin Dr.
Rome, NY 13440-7431

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Chairman Martin, Please
Set a Fair VRS Rate. *del*

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CHAIRMAN KEVIN MARTIN
FEDERAL COMMUNICATIONS COMMISSION
PO BOX 15477
WASHINGTON, DC 20077-0836



RE: CG Docket No. 03-123

To: Chairman Martin;
Commissioners Adelstein, Copps, McDowell, and Tate

I am Deaf and I need Video Relay Service (VRS) in order to be able to place and receive phone calls with hearing individuals in my own native language – American Sign Language (ASL). I am writing to strongly urge the FCC to establish a new stable, reliable, and predictable VRS rate for the next three years. I know that a long-term stable rate will directly impact the VRS services that I rely upon.

Please set a fair VRS rate that encourages VRS providers to:

- › Increase VRS access for all Deaf individuals through outreach programs
- › Invest in the training and development of additional professional interpreters
- › Improve VRS technology to provide reliable 24/7 and 911 services

Setting the VRS rate would severely impact the quality of VRS, which I rely for my communication needs.

Respectfully, J.M. GIAN SANTO
Print Name

Email JMGat17@earthlink.net

Return Address:

Talmadge Flanagan
Long Point Ct
Lin, MD 21811-3813



EASTON MD 216

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Respectfully, Talma Edge FLANAGAN
Print Name

Email t.flanagan@mchsi.com

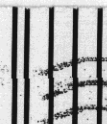
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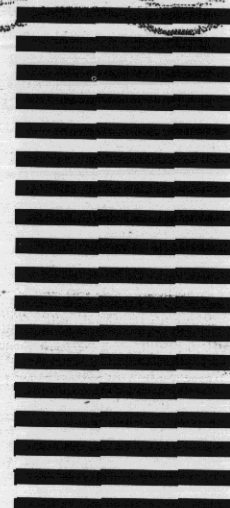
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ectfully, Margie Lundy
Print Name

Email Margo1010@yahoo.com